

PROJECT: LONDON

Do you need help accessing healthcare ?

Project:London is a completely free and confidential service run by *Médecins du Monde* UK, a non-governmental organisation. We provide information and support to help people reach mainstream health services. We also provide some basic healthcare and advocate on behalf of people who have problems accessing healthcare.

Project:London's walk-in health clinic is a no appointment needed, 'first-come-first-served' service. Please come early to avoid disappointment

At **Praxis**, Pott Street, London, E2 0EF
Open Monday/Wednesday/Friday 1-5pm

Closed bank holidays

Telephone: 020 8123 6614 or 07974 616852

Nearest tube: Bethnal Green

Nearest buses: D3, 8, 106, 388

What can you expect from Project:London ?

The main aim of the project is to help you to access health services. Until this is possible, we will provide you with short-term health care. Project:London is not an alternative service to your local family doctor. If you come to Project:London, you can expect to benefit from the following services:

- We can help you to register with a GP in your local area.
- We can help you to access some specialist services (e.g. dental care, counselling, maternity services, sexual health clinics, etc).
- We can inform you if you are eligible for exemption from NHS charges.
- We can inform you about how to access and use mainstream health services in the UK.
- We can advocate on your behalf if you are struggling to access healthcare services

Medical Consultation

- You can discuss your health with a medically trained volunteer, a fully-qualified doctor or nurse

- When we are not able to offer treatment, we will help you to access appropriate health services that will provide you with the treatment needed

Prescriptions

- You will be able to access the medication prescribed by the doctor free of charge from our partner pharmacy in Bethnal Green
- We do not issue repeat prescriptions

Low threshold service

- Anyone welcome regardless of status or where you live
- No appointment needed
- No judgemental behaviour
- Consultation and treatment are completely free

Confidentiality

- Details about your situation will never be shared without your consent
- You can access, verify and amend your personal data whenever you want



Project:London is trying to reach

Vulnerable migrants

Homeless people

Vulnerable women

For all target groups we also perform outreach activities. Our aim is to go to the clients and assess their needs in the community

The team

Project:London works with a team of qualified medical volunteers and non-medical volunteers.

Educational Sessions

Médecins du Monde is able to offer sessions on entitlement and access to healthcare to community and voluntary groups, enabling them to advocate on behalf of their clients.

Project: London objectives

- To **improve** access to affordable healthcare for vulnerable people not registered with a GP.
- To **document** the situation, health and needs of those who are without access to healthcare.
- To use this information to **lobby / advocate** for better health provision for them from the relevant bodies or agencies.
- To help people **access NHS** and other relevant services whenever possible.
- To offer some **free acute medical care** to those who present to the project.

About *Médecins du Monde International*

Médecins du Monde is an international medical humanitarian non-governmental organisation (NGO) that provides healthcare for the most vulnerable people around the world, including victims of poverty, famine, disease, disaster and war. As well as providing healthcare, *Médecins du Monde* bears witness to obstacles to healthcare as well as other human rights abuses, giving a voice to people whose stories would not otherwise be heard.

Europe - *Médecins du Monde*'s projects help vulnerable people access healthcare throughout Europe: Belgium, Cyprus, France, Greece, Germany, Italy, the Netherlands, Portugal, Spain, Sweden and Switzerland. With the data collected by these projects, *Médecins du Monde* promotes access to healthcare at a European level.

UK - *Médecins du Monde* UK was established to contribute to this world-wide network in 1998. In 2006, we opened a free medical clinic in London, aimed at helping the UK's most vulnerable to access healthcare.

“HELPING VULNERABLE PEOPLE TO ACCESS HEALTHCARE”



Data collection & advocacy

Project:London reaches a particular marginalised population which would not otherwise have access to mainstream services. We collect data to better understand the health needs of the target population in order to find workable solutions to improve their health situation.

Médecins du Monde UK has published a report of activities, providing statistical analysis and detailed information which gives a better understanding of the health needs and barriers to healthcare for vulnerable groups.

Partner organisations

The Project:London team works with partners who are already close to the target population and who provide complementary services for non-medical needs.

**For more information contact
Médecins du Monde UK:**

Tel : 020 7515 7534 Fax : 020 7515 7560
projectlondon@medecinsdumonde.org.uk

www.medecinsdumonde.org.uk

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